

STAR CODES SUPPORTED BY ALIANZA



Alianza supports a variety of actions performed via the TUI (Telephone User Interface) using star (*) codes. The star codes can be customized globally for each partition. Please contact your Alianza Customer Success Manager to request changes to your star codes.

Dialing/Call Waiting/Caller ID

Access/*xx code	Feature Name
*00 + Extension	Send Calls Directly to Voicemail
*40 + Extension	Pick up Another User's Incoming Call
*43	Call Waiting – Enable
*44	Call Waiting – Disable
*62	Call Park
*65	Enable Caller ID Next Call
*66 + parking slot	Call Park Retrieval
*67	Disabled Caller ID Next Call
*69	Last Call Return
*70	Disable User Call Waiting Next Call
*98	Voicemail Management

Call Forwarding

Access/*xx code	Feature Name
*72	Call Forward All
*90	Call Forward Busy
*92	Call Forward No Answer
*94	Call Forward Out of Service

Call Screening/Do Not Disturb

Access/*xx code	Feature Name
*57	Call Trace
*58	Add Custom Caller Block w/ Message
*59	Add Custom Caller Allow
*60	Add Custom Caller Block
*63	Add Custom Call Forward
*64	All Other Callers Block
*74	All Other Callers Allow
*77	Anonymous Caller Block
*78	Do Not Disturb Enable
*79	Do Not Disturb Disable
*87	Disable Anonymous Caller Block
*95	Anonymous Caller Block w/ Message
*97	Disable Anonymous Caller Block w/ Message

Other Services

Access/*xx code	Feature Name
0	Operator Services
211	Local Services
411	Information
611	Customer Service Number
711	Telecommunications Relay Service
811	US: Local Utility Services - "Call Before You Dig" Canada: Non-Emergency Health Advice
911	Emergency Services