

## STAR CODES SUPPORTED BY CYMBUS



Cymbus supports a variety of actions performed via the TUI (Telephone User Interface) using star (\*) codes. The star codes can be customized globally for each partition.

### *Dialing/Call Waiting/Caller ID*

| <b>Access/*xx code</b> | <b>Feature Name</b>                  |
|------------------------|--------------------------------------|
| *00 + Extension        | Send Calls Directly to Voicemail     |
| *40 + Extension        | Pick up Another User's Incoming Call |
| *43                    | Call Waiting – Enable                |
| *44                    | Call Waiting – Disable               |
| *62                    | Call Park                            |
| *65                    | Enable Caller ID Next Call           |
| *66 + parking slot     | Call Park Retrieval                  |
| *67                    | Disabled Caller ID Next Call         |
| *69                    | Last Call Return                     |
| *70                    | Disable User Call Waiting Next Call  |
| *98                    | Voicemail Management                 |

### *Call Forwarding*

| <b>Access/*xx code</b> | <b>Feature Name</b>         |
|------------------------|-----------------------------|
| *72                    | Call Forward All            |
| *90                    | Call Forward Busy           |
| *92                    | Call Forward No Answer      |
| *94                    | Call Forward Out of Service |

## Call Screening/Do Not Disturb

| Access/*xx code | Feature Name                              |
|-----------------|---|
| *57             | Call Trace                                |
| *58             | Add Custom Caller Block w/ Message        |
| *59             | Add Custom Caller Allow                   |
| *60             | Add Custom Caller Block                   |
| *63             | Add Custom Call Forward                   |
| *64             | All Other Callers Block                   |
| *74             | All Other Callers Allow                   |
| *77             | Anonymous Caller Block                    |
| *78             | Do Not Disturb Enable                     |
| *79             | Do Not Disturb Disable                    |
| *87             | Disable Anonymous Caller Block            |
| *95             | Anonymous Caller Block w/ Message         |
| *97             | Disable Anonymous Caller Block w/ Message |

## Other Services

| Access/*xx code | Feature Name  |
|-----------------|---|
| 0               | Operator Services   |
| 211             | Local Services  |
| 411             | Information   |
| 611             | Customer Service Number   |
| 711             | Telecommunications Relay Service  |
| 811             | US: Local Utility Services - "Call Before You Dig"<br>Canada: Non-Emergency Health Advice |
| 911             | Emergency Services  |