GigaMesh FAQs

Q: What do the lights mean on my GigaMesh?

A: GigaMesh set-up guide

Status	Function	LED Status
Off	Power is Off 1. The unit has not been turned on, or 2. There is no power to the unit	Both LEDs are Off.
Booting Up, Software Upgrade in Process	Unit is in the boot-up process or service/software is being upgraded. Flashes blue every second assuming software has taken over.	Both LEDs on, Blue.
Boot-up Failure	Boot-up failed (assuming software has taken over).	Both LEDs are On, flashing Red. Cycles at 0.8 seconds.
WPS Pairing Attempt to GigaSpire	Press the WPS button on the GigaMesh for 3 seconds, and within 30 seconds press the WPS button on the GigaSpire, both will flash green.	Both LEDs are On, flashing Green. Cycles at 0.5 seconds.
After Pairing and Connected to Internet	Unit has successfully booted up, services are up, and connected to the Internet. 1. If Mesh is too close to the GigaSpire the top of the bar will light up, move it further from the GigaSpire. 2. If Mesh it too far away from the GigaSpire, the bottom of the bar will light up, move it closer to the GigaSpire. 3. When the GigaMesh is an ideal distance from the GigaSpire the entire bar will light up. 4. After 60 seconds the bottom of the light bar will reflect a solid light.	1. LED 1 (top) is On, Green. 2. LED 2 (bottom) is On, Green. 3. LED 1 and LED 2 are On, Green. 4. LED 2 (Bottom) is On, Blue.

Service Failure, No Internet	No Service, no Internet. If the GigaMesh is unable to pair, it will shift from blinking green to solid red for 60 seconds, then revert to the no internet failure status.	Both LEDs are On.
Mesh Connected via Ethernet	If you GigaMesh is connected via Ethernet, and boots up successfully, the light bar will match the GigaSpire.	LED 1 is On, Blue. (Connected) LED is Red. (No Service)

Q: How do I reboot the GigaMesh?

A: You can simply unplug the unit for 30 seconds and the plug back into an outlet. This will cause a reboot but will maintain the current configuration settings.

Q: What mounting options are available for installing the GigaMesh?

A: The GigaMesh must be plugged into any available 110 VAC standard outlet. The unit needs to be oriented in the up-right position for optimal service performance.

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