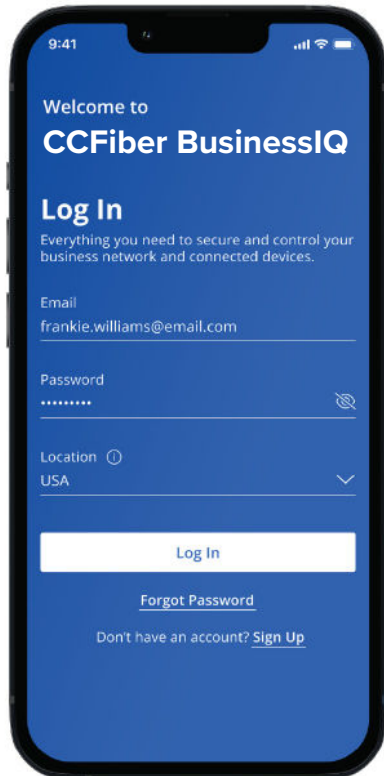


Setting Up the CCFiber BusinessIQ App

- Download CCFiber BusinessIQ from the Apple App Store or Google Play Store and install on your mobile device.
- Tap **Let's Get Started**.
- Tap **Sign Up** at the bottom of the screen.
- Complete the registration form. Remember to use a strong password.
- Accept the Terms and Conditions. Tap **Sign Up**.
- Locate your main GigaSpire system. With the app, scan the QR code located on the bottom of the GigaSpire system.
- Once the scan is complete, enter the Network Name (SSID) for the business and enter a secure password.
- Click **Next** to complete the process.

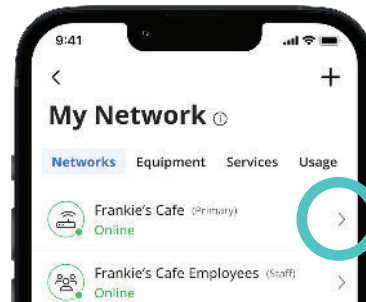


Network Set Up

BusinessPro delivers an integrated networking and security solution with four custom networks built in. Tap **Networks** to view networks, run a bandwidth test, view security and more.

Network Set Up for Business, Staff and Point-of-Sale

- Tap **Network** from the Home screen.
- Tap the plus sign.
- Select the desired network.
- Enter the Network Name (SSID) such as “Business Network” or “Staff Network”.
- Enter a secure Wi-Fi Password.
- To share the network, tap **Share Network**. Tap **Share via Text** for additional sharing options such as email.



Point-of-Sale Network

- The Point-of-Sale (POS) network does not broadcast the SSID by default.
- Click **Edit** and toggle broadcasting on to temporarily broadcast the SSID to connect POS devices via Wi-Fi. Toggle off broadcasting when finished.
- Tap **Connect Device via WPS** to connect the POS device via Wi-Fi Protected Setup (if enabled on the device).

Customer Portal Set Up

Create a branded customer portal to provide free and secure Wi-Fi access.

- Tap **Networks**.
- Tap **Customer Portal** in the **Shortcuts**.
- Tap the toggle to enable the **Customer Portal**.

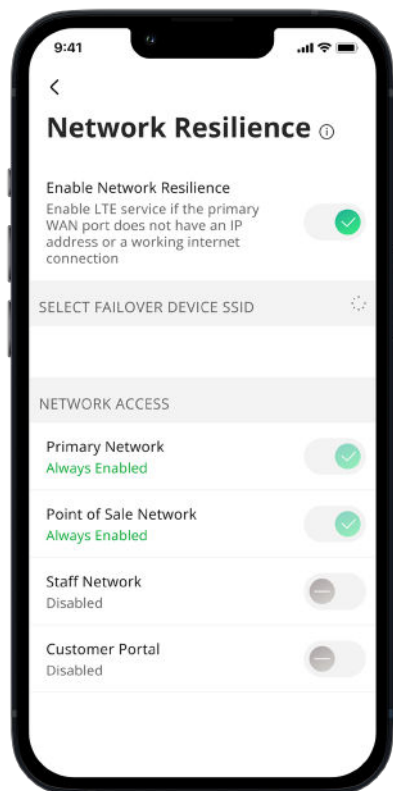
You may brand your customer portal with your business logo, colors, and an image.

- Tap **Page Content**.
- Enter the **Network Name** (SSID) your customers will see such as “Frankie’s Café Wi-Fi”.
- Enter the **Page Heading** such as “Welcome to Frankie’s”.
- Upload a cover photo (PNG or JPEG).
- Add the URL to the terms of service for using the hotspot.
- Enter Button Text such as Connect.
- Click **Save**.
- Tap **Preview Customer Portal** for a preview and edit as needed.
- Tap **Branding**.
- Upload your logo (PNG or JPEG).
- Enter or select colors.
- Tap **Save**.
- Tap **Preview Customer Portal** for a preview and edit as needed.
- View Network Access Hours instructions on back panel.
- Tap **Customer Portal Visitors** to edit how often your customers must enter their name and email address to connect.



Network Resilience

- To enable **Network Resilience**, tap **Network**, then tap the **Network Resilience** shortcut.
- Tap the toggle next to Network Resilience to enable it.
- Tap Select Failover Device SSID and select the hotspot name of the cellular backup device.
NOTE: The hotspot must be on and discoverable.
- Enter the hotspot Password.
- Tap **Connect to Hotspot**.
- You will be notified when the connection is successful.
- Select which business-critical networks will connect to the hotspot in the event of an outage.

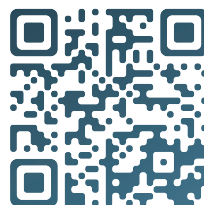


Network Access Hours

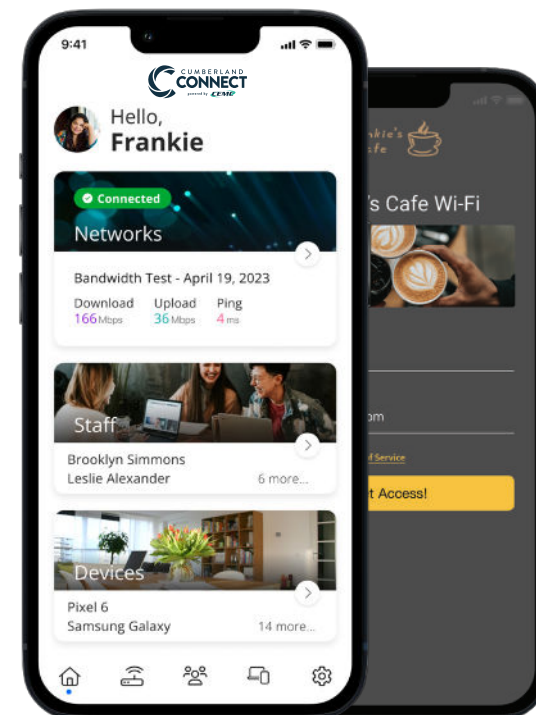
You may set hours/days that Wi-Fi access is available to customers and add time limits for length of access.

- Select **My Network**.
- Select the Customer Portal.
- Under **Options**, select **Network Access Hours**.
- Tap **Every day** to set a Start Time and End Time for all days of the week.
- Tap **Custom** to create custom start and end times for each day of the week. Click on each day to edit the network access hours.
- Click on a specific day to add a time limit such as 30 minutes.

Download the BusinessIQ app:



Visit www.CumberlandConnect.org/BusinessPro for additional information, how-to videos and FAQs.



CCFiber BusinessIQ Quick Start Guide

(800) 987-2362
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